

Timber Ridge COVID-19 Visitor Guidelines

UPDATED 2/19/21

Timber Ridge is providing an opportunity for family and guardians to visit our residents during COVID-19 restrictions. IL Department of Public Health continues to recommend outdoor visits rather than indoor visits whenever possible, however Timber Ridge has made provisions for indoor visits during the remaining winter months and inclement weather. Indoor visits may be offered as long as the facility is not actively in a COVID outbreak and Tazewell County is not considered to be at a higher risk level for COVID. **Starting Tuesday February 23, 2021 we will be able to accommodate indoor visits utilizing a room off of our front lobby**

In order to help maintain the safety of all of our residents we have put in place the following protocols for these visits:

PRESCCHEDULE

- Family and guardians must pre-schedule their visits by contacting Rily Cochran at least one business day before the planned visit to arrange for a visitation time.
 - Call Rily at 309.266.9781 or 309.267.2009 between 7:30AM and 3:30PM.
 - If Rily is unavailable ask for Christy Wiegand, RSD. If neither Rily or Christy is available then contact your residents QIDP
- At this time we are only able to accommodate prearranged visits at times when staffing is available for screening and supervisions. For most cases this will mean visits must be scheduled on week days during normal business hours.
- In order to give opportunity for as many residents to have visitors as possible, visit length will typically be limited to 30 minutes or less
- Visit schedules will be coordinated so that only one family is present at a time in each visiting location. We will do our best to accommodate all requests, but may not always be able to do so.

PRESCREENING / SCREENING

- All visitors must call Rily again within 24 hours prior to the scheduled visit time in order to answer prescreening questions regarding COVID-like symptoms or exposure.
- Visitors will be screened again upon arrival, including a temperature check.
- Family and guardians SHOULD NOT VISIT if they have been exposed to someone with COVID-19 in the last 14 days, or if they are experiencing any COVID-like symptoms.
- All visitor names and phone numbers will be logged in case they are needed for contact tracing purposes (per IDPH and Tazewell County Health Department).

DURING THE VISIT

- Up to two family members from the same household may visit at one time.
- During the visit physical distancing of 6' or more must be maintained at all times.
- The use of face coverings by visitors is required for the entire duration of all visits.
- If a visitor refuses to follow the facility's policy during the visit, then staff may end the visit.