



April 17, 2021

Timber Ridge Family,

As you are most likely aware, nine days ago we had a staff member test positive for COVID-19. As a result of this we again began conducting facility wide testing per IDPH and Tazewell County Health Department guidelines. During that testing last weekend we had three residents test positive for COVID-19. All three of those residents had previously had and recovered from COVID in December so it is unclear if these are new cases, some kind of a variant, or recurring positive results. We tested twice again this past week, and in our latest round of testing on Friday we have had two additional residents test positive for COVID. This brings our total to 5 residents and 2 staff who are currently positive for COVID-19. Thankfully everyone is doing well, and none of the residents are really even exhibiting symptoms. All guardians of the positive residents have been notified, so if you haven't heard anything it was not your loved one.

At this time, in accordance with TCHD and IDPH guidance we have placed all of Timber Ridge under quarantine as we attempt to contain this latest outbreak. We are pausing all on site visits as well as communal dining, group activities, and day programs. Staff are working hard to interact with residents in their rooms, as well as taking them out into the courtyards or on walks to help brighten up their day. We will continue to test all staff and residents twice weekly until we have 14 days with no new positive test results.

Obviously this is frustrating for everyone, especially for those who have recovered from COVID once already and / or been vaccinated. Despite this setback, vaccination of as many staff and residents as possible still remains our best path back to normalcy. We are just not there yet, so **please be patient and don't lose hope. We are encouraged and we thank God that through the past year and again with this latest outbreak we have been spared from the more serious illnesses and deaths that other facilities have experienced with COVID-19.**

Please feel free to reach out with questions and we will do our best to get you an answer.

Thank you for your continued patience, prayers, and support.

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